

September 22, 2009

Hello Everyone,

After almost ten days of waiting I have finally heard from our timing company, Chester Country Running Store. Unfortunately it was not the news I was hoping for. Immediately following the race, I was told that the results would be made available to us within days. We became suspicious when this did not happen. After a few days of unanswered email, I finally received a response from CCRS saying that the results were accidentally erased, but they were doing their best to recover them. Fast forward to yesterday (Sept. 21) when I was told that they have a list of times but cannot match times to runners.

The story given is that all the information was entered into their employee's computer and then emailed to someone else to be posted on their website. The employee then erased it from her computer and emptied her Recycling Bin. Supposedly, the email was never received and does not even appear in the employee's email out-box. The employee was even supposed to keep the bottom part of your running numbers so that we would know the order of finishers in case technology failed. She claims she threw them away and the trash was collected the next day. I can tell you right now that we are reluctant to believe this comedy of errors.

It is an understatement to say that we are furious. Our usual timer became ill this year and could not offer his services. The company we used was highly recommended, but didn't hold up to its reputation.

By going through pictures of some of our first finishers, I was able to match the first 18 runners to their times. I also realized that our 18 & under female winner was wrongly identified the day of the race. The real winner in this category is Betsey Hochman. Congratulations to her!. All other winners that day were correct. Scroll all the way down for the results we were able to recover. The timing company suggested that if you happen to remember your time or if you used your own timing watch, to please let us know and we can include it in our results.

We want you all to know that we are taking this very seriously as we believe that the actions of others may affect our reputation. Our annual race provides crucial funds for Historic RittenhouseTown and we are worried that the mistakes of the CCRS may hurt our race next year. We are still trying to figure out the best way to deal with the company, but we can officially say that we will not be using them again. We apologize for all this and hope that we will see you next year.

Below you will find an apology from the Chester County Running Store.

Sincerely,  
Ariel Wilson & Chris Owens

Chester County Running Store: Apology

Dear Runners,

The Chester County Running Store apologizes for messing up the results for the Rittenhouse 5k on Saturday, September 12. After the race, our timer went home and typed the results. Unfortunately, she had some computer issues and lost the file before it was sent to our main timing guy to post on our results page. Also, before she realized that she had lost the file, she disposed of the race bibs and her trash was picked up. We were able to recover the times and post them today. RittenhouseTown had nothing to do with the results file being lost. Sorry for the inconvenience.

Kevin Kelly  
Chester County Running Store

## RittenhouseTown 5k 9/12/09

<b>Place</b>	<b>Time</b>			<b>Place</b>	<b>Time</b>		<b>Place</b>	<b>Time</b>
1	18:01	Stuart Calderwood	1st Overall Male	40	25:34	Richard Cousins	78	32:12
2	18:35	Thomas Kolimago	2nd Overall Male	41	26:13		79	32:12
3	18:56	Brian Wolff	3rd Overall Male	42	26:45		80	32:14
4	20:35	Emily Ellithorpe-Luker	1st Overall Female	43	26:54		81	32:42
5	20:44	Megon Williams	2nd Overall Female	44	26:55		82	33:16
6	20:53	Steve Rook	60 & Over Male	45	27:05	Scott McCreary	83	33:20
7	21:18	Martin Mastacusa	40-49 Male	46	27:21		84	33:29
8	21:25	Marcus Bonaparte	18 & Under Male	47	27:30		85	33:36
9	21:47	Chris Linn	30-39 Male	48	27:37		86	33:47
10	21:49	Meredith Rossner	3rd Overall Female	49	27:58	Marion Wyce	87	33:57
11	21:55	Brendan Walsh	19-29 Male	50	28:01		88	34:09
12	21:58	Daniel Simola		51	28:04		89	34:57
13	22:07	Eric Savage		52	28:09		90	35:19
14	22:08	Jim Bear		53	28:39		91	35:20
15	22:21	Kimberly Maxwell	19-29 Female	54	28:40		92	35:35
16	22:22	Corey Groves		55	28:45		93	35:42
17	22:39	Betsey Hochman	18 & Under Female	56	28:50		94	35:50
18	22:44	Carla Cue		57	28:53		95	35:58
19	22:50			58	28:55		96	36:06
20	23:11			59	28:58		97	36:15
21	23:21			60	29:00		98	36:17
22	23:31			61	30:06		99	36:49
23	23:38			62	30:07		100	37:01
24	23:43			63	30:11		101	37:06
25	24:05			64	30:18		102	37:07
26	24:32			65	30:27		103	39:22
27	24:41			66	30:28		104	39:29
28	24:43			67	30:41		105	39:30
29	24:46			68	30:47		106	42:50
30	24:54	Christina Crooke	50-59	69	30:50		107	42:50
31	24:59			70	30:51		108	42:54
32	25:11			71	30:54		109	43:12
33	25:12			72	31:04		110	50:18
34	25:13			73	31:05		111	50:19
35	25:14			74	31:14		112	53:21
36	25:15			75	31:24		113	53:40
37	25:16			76	31:49		114	59:42
38	25:19			77	32:00		115	59:55
39	25:21							

Eric Dahlberg